



TRAINING & SUPPORT

CHECK LIST

Please complete both pages in as much detail as possible in order to allow us to make a qualified quotation for support/training/workshops to exactly meet your requirements. On the second page there is ample room to add comments and details.

1. Are you involved in database development, administration, or both?

2. Do you already have any experience working with databases? (if yes, then please name the databases)

3. Do you already have any experience working with Firebird/InterBase®?

4. Do you already have a Firebird/InterBase® application up and running, or are you developing a new application?

5. Are you working on a third-party Firebird app or is it an in-house app?

6. Which database version(s) are you using on what sort of hardware?

7. How many Firebird/InterBase® databases are you connecting to with how many users (centralized/decentralized)?

8. Which front-ends are used with the database(s)?

9. How many developers and admins work directly with Firebird in your company (centralized/decentralized)?

please continue on page 2 ...





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Which problems have you experienced to date with Firebird?

- Performance
- Backup/restore problems
- Import/Export
- UDFs
- Crashes
- Monitoring
- Replication
- Reports
- Other:

TRAINING SOLUTIONS

Which of the following aspects interest you the most?

- Basics for developers
- Basics for admins
- Optimizing database performance
- Database analysis & reporting
- Backup/restore problems
- Monitoring
- Database porting
- Firebird & .NET
- Other:

SUPPORT SOLUTIONS

Which of the following support options would you prefer?

- Database repair
- Telephone hotline
- Remote DBA
- Remote support
- On-site support
- InterBase® to Firebird conversion
- Performance tuning forum
- Hardware support
- Mentoring & outsourcing

Any other comments:

CONTACT DETAILS:

<p>First name:</p> <input style="width: 90%; height: 20px;" type="text"/>	<p>Last name:</p> <input style="width: 90%; height: 20px;" type="text"/>
<p>Company name:</p> <input style="width: 90%; height: 20px;" type="text"/>	<p>Street:</p> <input style="width: 90%; height: 20px;" type="text"/>
<p>City / ZIP:</p> <input style="width: 90%; height: 20px;" type="text"/>	<p>Country:</p> <input style="width: 90%; height: 20px;" type="text"/>
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